



know before you go

PCB ANNUAL CONFERENCE

April 30 – May 1, 2018

Eden Resort & Suites
222 Eden Road | Lancaster, PA 17601
717-569-6444

conference etiquette

Room temperatures will vary throughout the hotel. A light sweater or jacket is suggested. Please **turn off cell phones and other electronic devices** when attending presentations or change them to a silent signal if necessary. Please step outside of the training room when responding to a page or a call. It is the expectation that **participants are to remain in their selected training until conclusion**. If you leave a training early, you must notify a PCB staff member.

certificate of attendance

To obtain your certificate of attendance for the conference, you must complete the online evaluations. You will receive this from the PCB office via email shortly after the conclusion of the conference.

exhibit location

The Exhibit Hall is located in The Courtyard and can be found to the left of Arthur's Terrace.

give-aways

For the first time, PCB will be using text messages to award give-a-ways throughout the conference. You were asked to list your cell phone number during the registration process. If you wish to be removed from this system, please let a PCB staff member know.

training locations

All training rooms are located down the hall to the right of the lobby and then turning left at the first hallway.

restroom locations

There are two main restroom locations: one across the lobby from the hotel check-in and one across the hall from the Crystal Ballroom.

dining

Garfield's Food & Spirits, Arthurs's Terrace, and Encore Lounge are all located at the hotel. There is a Sheetz conveniently located next to the hotel, and many local quality dining options for those interested in getting to know Lancaster better.